

UPERFECT[®] Portable Monitor User Manual



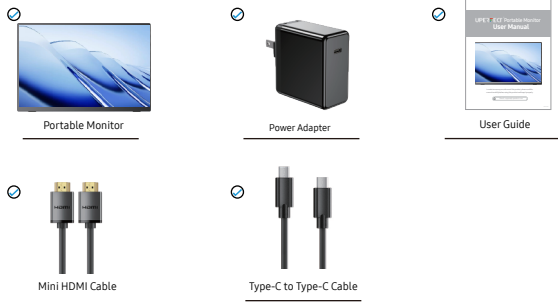
In order to ensure your safe use of this product, please read this manual carefully before using this product and keep it properly.



Email: uperfectglobal02@163.com

Chapter 01 Preparations

Checking the Package Contents



Note:

- If any of the above items is damaged or missing, please contact us immediately. (support@upperfect.com)
- The appearance of the components may differ from the images shown.

Installing the stand case



Step1: Place the holster as shown above, part "1" is magnetic.



Step2: Place the monitor as shown above, part "1" can be sticky.

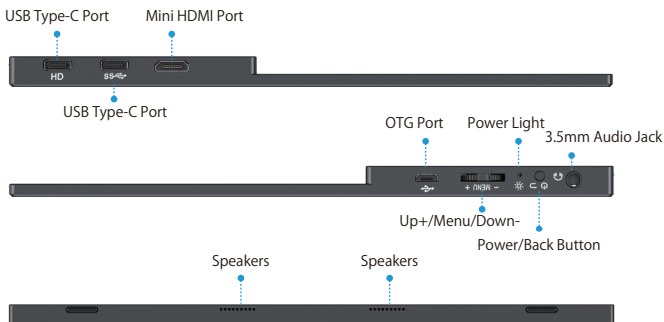


Step3: Fold the Leather cases part "5" to part "4" as shown.



Step4: Stand up the monitor and adjust the angle

Interface Function Introduction



USB Type-C Port

Full featured Type-C ports. For power and signal transmission

Mini HDMI Port

For signal transmission

3.5mm Audio Jack

For headphones

Power/Back Button

Long press to turn on/off the monitor. Short press to go back to the previous step

Power Light

When powered on, ● Red light indicates no data signal input;

● Blue light indicates normal operation

Up"+"/Menu/Down"-"

【Up"+】 for quick adjust volume/up function adjustment; Short press 【Menu】 to enter the OSD menu; 【Down"-】 for quick adjust brightness/down function adjustment

OTG Port

Can be connected to mouse or keyboard

Speakers

Built-in dual speakers 2*8Ω 1W

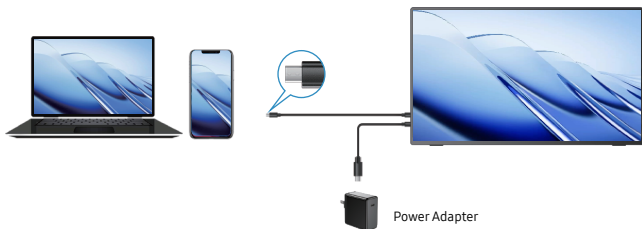
Chapter 02 Specifications

Screen Size	14.5 inches
Panel Type	IPS
Screen Type	Matte
Aspect Ratio	16:10
Resolution	3840*2400
Refresh Rate	60 Hz
Interfaces	MINI HDMI Port
	USB-C Port *2
	OTG Port
	3.5 mm Audio Jack
Built-in Speakers	8Ω 1W * 2
VESA Size	75mm
VESA Screw Size	M4*4mm

Chapter 03 Connecting

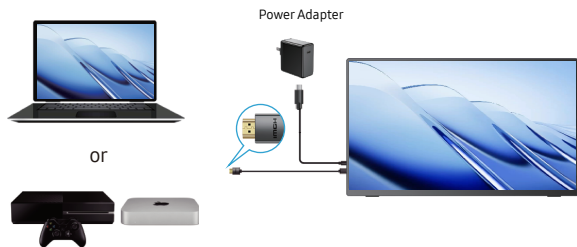
TYPE-C signal transfer

- Note:** 1. 4K monitor requires additional power. Please always connect to an external power source during operation
2. Please use the original power cable and certified PD adapter



HDMI signal transfer

- Note:** 1. 4K monitor requires additional power. Please always connect to an external power source during operation
2. Please use the original power cable and certified PD adapter



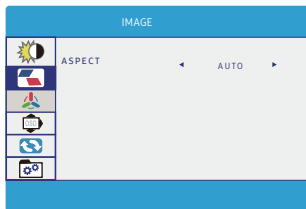
Chapter 04 Screen Adjustment

On-Screen Display Menu Introduction

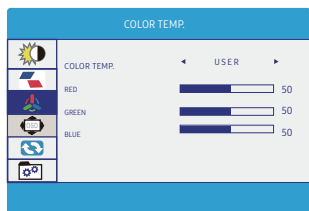
BRIGHTNESS



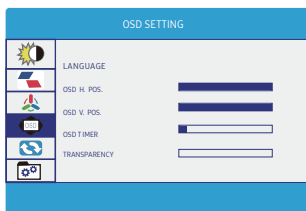
IMAGE



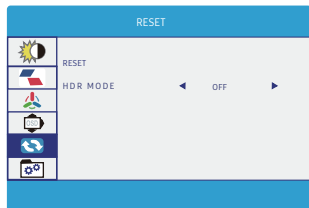
COLOR TEMP.



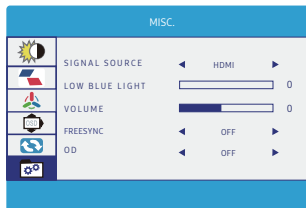
OSD SETTING



RESET



MISC.



Chapter 05 Setting Up(Windows10)

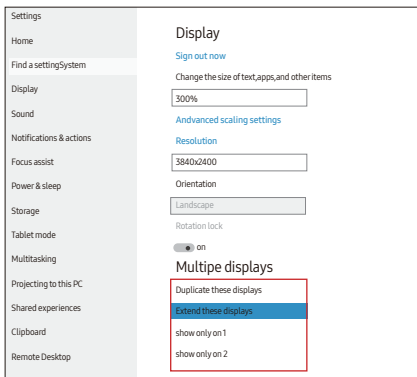
Extend Mode / Duplicate Mode/ Display Mode

Way1: Set on the device's Display Settings

A: Verify that your cables are connected properly to the new monitors.

B: Right-click anywhere on your desktop and select Display settings to open the Display page.

C: Scroll down to Multiple displays, then select an option from the drop-down list to determine how your desktop will display across your screens. For the largest work area, select Extend desktop.

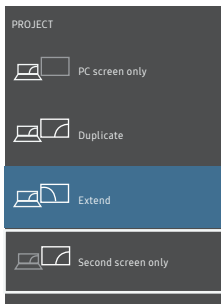


Note: If you cannot see the additional monitor(s) listed, click Detect. If does not work, try restarting your computer and do steps again.

Way2: Set via Windows key + P keyboard shortcut

A: Enter the "Windows" key and "P" keyboard at the same time.

B: Select an option from the drop-down list to determine how your desktop will display across your screens.

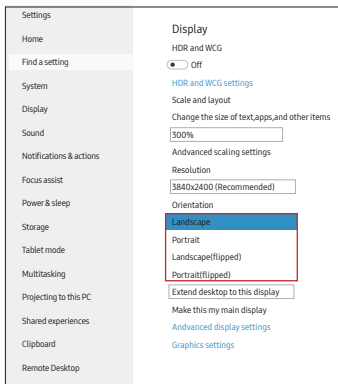


Rotate the Screen

1: Right-click anywhere on your desktop and select Display settings to open the Display page.

2: Under the "Select and rearrange displays" section, select the monitor that you want to adjust.

3: Under the "Scale and layout" section, use the Orientation drop-down menu to select Landscape or Portrait screen.



Chapter 06 Q&A

Important Tips:

If you find any issues with your monitor, please contact us at support@uperfect.com before returning it. We will help you solve your problems and try our best to make you satisfied. We take full responsibility for our products.
If defects that cannot be solved, we will refund or send you a replacement.

Q: Why does my monitor not turn on?

1. Please check whether the Type-C port of your device is a full-featured Type-C port, which can support power and signal transmission. If not, please use HDMI to Mini HDMI cable to transmit video signal, and use USB-C to USB-C cable to connect external power supply.
2. This may be caused by insufficient power supply. The minimum power requirement for the monitor is PD 18W. Especially when you need to run the display at 4K 60Hz, the power consumption will be relatively large, it is recommended to use an external power supply, otherwise the monitor may not work properly.
3. If the above steps still cannot solve your issue, please feel free to contact us.

Q: It says "no signal", what to do?

1. When connecting with a USB-C cable, make sure your device supports USB3.1./Thunderbolt 3. If not, please add a Mini HDMI to HDMI cable for signal transmission.
2. Please make sure to use the original cables and try another device.

Q: Abnormal conditions occurred - such as a splash screen, spots when using the monitor or constant restarts.

1. It is generally caused by an insufficient power supply. The monitor requires high power support. Please use the original cable included to power the monitor.
2. If you use a mobile power bank to power the monitor, please confirm whether the power of the power bank reaches 18W or more. In addition, if you need a power bank, please contact us at support@uperfect.com
3. If none of the above solutions work, please try another device. If it still failed, please contact us for a replacement.

Q: Why do black bars or the screen stretched appear when connecting to an external display ?

Aspect ratio mismatch: The output device's aspect ratio differs from the monitor's native 16:10 ratio. Please adjust the display settings for optimal viewing.

Q: Why can't I achieve 4K 60Hz output?(Monitor is not the issue)

1. Check device resolution settings.
2. Verify device & game compatibility: Ensure both your connected device and the game/app support 4K 60Hz.
3. Use a compatible cable: Ensure you are using a cable (HDMI 2.0 or higher) rated for 4K 60Hz bandwidth.
4. Confirm GPU capability: Check your device's GPU specifications, and older graphics cards may not support 4K output.

Chapter 07 Service Support

Dear Customer,

Thank you for purchasing the Portable USB Monitor!

We offer 100% money back guarantee in 30 days and 90 days replacement, 12 month warranty for any issue, professional tech support to ensure no-worry service.

Any query or problem, please contact us via support@uperfect.com

